Rachel Marie Mergenthal

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EDUCATION

M.S., Western Kentucky University

Recreation and Sport Administration

Certificate: NCAA Compliance

Certificate: Intercollegiate Athletics

B.A., Georgetown College

Communication and Media Studies

PROFESSIONAL EXPERIENCE

Admissions Counselor- Western Kentucky University (July 2019-Present)

- Recruiting first time freshmen and transfer students to attend WKU
- Managing a territory of 99 high schools in Kentucky
- Coordinating a monthly travel calendar to visit each high school
- Attending weekly recruitment team meetings
- Assisting with Topper Orientation Programming
- Corresponding with students, parents and counselors daily
- Serving as a liaison for incoming students and parents
- Working alongside various student enrollment departments
- Conducting presentations to groups of 10-150 high school students

Camp Happy Days Counselor- Bowling Green Parks and Recreation (May 2018-July 2019)

- Responsible for 20 adults (each session) with physical and or intellectual disabilities
- Attended First-aid, CPR and crisis management trainings to become certified
- Planned weekly schedules of events with other co-counselors
- Efficiently monitored 25 campers at the end of each day, during late pickup
- Assisted with planning and implementation of team building exercises with other parks and recreation staff members

Graduate Teaching Assistant- Western Kentucky University (August 2018-May 2019)

- Worked alongside professors in the Sport Management department to plan and facilitate the following courses:
 - SPM 200: Introduction to Sport Management
 - Created and taught a special populations lecture
 - SPM 290: Sport Management Seminar
 - Assisted with learning activities
 - Created and taught various lectures
 - Reviewed and critiqued 50 resumes and cover letters
 - Graded course materials
 - SPM 300: Public Policy in Sport (online)
 - Graded tests, assignments and essays

- SPM 315: Sport Communication
 - Created and taught a lecture on non-verbal communication
 - Graded journal entries
- o SPM 404: Sport Facility Management
 - Taught a lecture to cover this class
 - Graded journal entries
- o SPM 452: Sport Leadership and Management
 - Organized students into "pairs" and "pods" in for a semester long research project
 - Created learning activities
 - Reviewed final projects
 - Reviewed journal entries
- SPM 454: Sport Governance
 - Taught a lesson on Paralympic sport
 - Created quizams and review games
 - Graded quizams, assignments and essays
- Assisted with qualitative and quantitative research in the Sport Management department, specifically related to the Birkman Assessment
 - o Participated in trainings and informational sessions
- Planned the 12th annual non-profit luncheon

Graduate Research Assistant- Western Kentucky University (August 2017-May 2018)

- Conducted qualitative research for the Hospitality Management and Dietetics department
 - Coded previously transcribed research for themes
- Applied for and received an RCAP (research and creative activities program) through WKU
 - o Helped write and edit a literature review and introduction for the RCAP
- Worked independently to meet deadlines for projects and creating new strategies for future research
- Applied for grants for future research projects
- Organized literature reviews amongst other documents

Sales Coordinator- TownePlace Suites (January 2017-July 2017)

- Enlisted 20 new partnerships within the community and negotiated hotel rates with individuals and groups
- Developed contracts for each group that booked their stay at the hotel
- Participated in bi-weekly revenue calls and booking updates
- Established five new sales packages
- Managed all of the conference room bookings and sales
- Kept an organized record for all paperwork
- Completed FOSSE systems training
- Met with local business partners and created discount room rates
- Attended professional development trainings

Education and Outreach Liaison. Colon Cancer Prevention Project (September 2016- July 2017)

- Liaison in Lexington for the Colon Cancer Prevention Project
- Organized volunteers, conference sites, and monthly committee meetings
- Solicited donations for annual 5k and dinner
- Worked alongside various organizations
- Promoted and advertised for annual events in the area

SERVICE ACTIVITIES

Kappa Delta Sorority:

Chapter Advisory Board- Chair (July 2019-present), Operations (July 2017-July 2019)

- Nominated for the "2020 Outstanding Advisor" award
- Mentoring and advising 140 members of the local Kappa Delta chapter
- Working alongside nine other advisors to ensure chapter efficiency
- Reporting monthly to a Chapter Services Coordinator
- Strategic planning to ensure chapter goals are effectively carried out
- Advise the chapter on best practices in accordance with national and local regulations
- Conduct enforcement and education of national, chapter, and campus policies
- Assist with all chapter recruitment and retention activities
- Managed the finances of the Housing Corporation, including rent payments, repairs, deposits, and construction
- Organize and implement trainings for advisory board

Down Syndrome Association of South Central Kentucky, Volunteer (July 2017-present)

- Developed and taught an inclusive yoga class twice a week
 - o Facilitated a yoga research study with WKU's Physical Therapy department
- Delegate tasks to adults during the Life Skills portion of their day
- Assist with marketing and the planning for the annual Buddy Walk
- Planned fundraising initiatives for annual "Derby Gala"
- Served as the "Team Check-In" Coordinator
- Selected as the 2019, "Volunteer of the Year" at the annual volunteer banquet

Special Olympics Kentucky, Head Cheerleading Coach (September 2017-present)

- Choreograph a halftime performance for regional and state tournaments
- Mentor and coach 9-12 cheerleaders with physical and intellectual disabilities throughout the season
- Participate and volunteer at other local Special Olympic events

Bowling Green Parks and Recreation, Volunteer (July 2017-present)

- Developed and teach a weekly inclusive yoga class for the Special Populations Community
- Completed a qualitative research study with the Wheelchair Basketball program (in place of a semester long practicum)

PUBLICATIONS

- Forsythe, S. A., Upright, P. A., **Mergenthal, R.**, & Jordan, T. A. (2019). The Impacts of a Head Coaching Change on Intercollegiate Student-Athletes. *KAHPERD Journal*, *56*(2), 73-85.
- McCoy L., & Mergenthal, R. (2018). Considering the Legality of NCAA Show-Cause Orders. *Journal of NCAA Compliance*. 3-4.

PRESENTATIONS

- Forsythe, S. A., Upright, P.A., & Mergenthal, R., (2019). Managing Stress Behaviors: Utilizing the Birkman Method to Develop a Pilot Program for a Division I College Football Program. Applied Sport Management Association Annual Conference, Nashville, Tennessee.
- Forsythe, S. A., **Mergenthal, R.**, & Upright, P.A. (2019). Sport Leadership and Management: Utilizing the Birkman Method in the Classroom to Enhance Student Development. North American Society for Sport Management Teaching and Learning Fair, New Orleans, Louisiana.

 Adams, S., Warning, C., Wade, T., Furgal, K., Norris, E., Mergenthal, R. Adults with Down Syndrome: Impact of Yoga on Functional Mobility. APTA Academy of Pediatric Physical Therapy Annual Conference (APPTAC)